Plenty of companies claim to stand behind their work. Fewer can point to a promise that has lasted more than four decades. When Mary Jane Wszolek started The Happy Housekeepers in the Roanoke Valley in 1979, she built the business on a simple idea: satisfaction guaranteed. That idea is still at the heart of this Roanoke cleaning service today.

## A Promise Made in 1979

In practice, satisfaction guaranteed means the job is not finished until you are happy with it. If something is missed, the office will make it right. The company's about page describes personalized attention that begins with your first phone call and continues with a follow-up call after the initial cleaning. That call is not a formality. It is how the team learns what matters to you and adjusts future visits to match.

The guarantee is backed by a thorough standard routine. Furniture is dusted and polished, carpets are vacuumed, hard floors are mopped, kitchens and bathrooms receive a full cleanup, and window sills, baseboards, blinds and ceiling fans are dusted. Trash is emptied and cobwebs are cleared. When everyone knows exactly what should be done, it is much easier to deliver consistently and to fix anything that slips.

The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

Mary Jane passed away suddenly in 1999, but the family company kept her work ethic alive. Today the business is led by President Paula Anderson and remains locally owned and operated from Starkey Road in southwest Roanoke County. Its long record Roanoke house cleaning speaks for itself: BBB accreditation since December 1993, an A+ BBB rating, and decades of loyal clients across Roanoke, Salem, Vinton, Hollins and Roanoke County.

The guarantee extends to commercial clients too. Through the Corporate Clean division, created in 1986, businesses receive customized janitorial plans with a supervisor always on call. If an office manager has a concern, there is someone ready to respond. Employees are trained by the company, and all chemicals and equipment are supplied.



Customer reviews on the company website reflect the same commitment, mentioning managers who follow up personally, crews that handle special requests and service that has stayed consistent over many years. That kind of loyalty does not happen by accident. It happens when a company treats every client's satisfaction as its own responsibility.

A guarantee only means something if a company sticks around long enough to honor it. Cleaning businesses come and go, and a promise from a company that may not exist next year is worth very little. More than forty

years of continuous local service is the strongest evidence that The Happy Housekeepers keeps its word, because a business that did not would never have lasted this long in a valley where word *cleaning service Roanoke* of mouth travels fast.

To experience a cleaning service built on a guarantee, call (540) 774-4299 for a free, no-obligation estimate. The Happy Housekeepers is located at 5145 Starkey Rd, Roanoke, VA 24018, and accepts Visa, Mastercard, American Express and Discover.

The Happy Housekeepers
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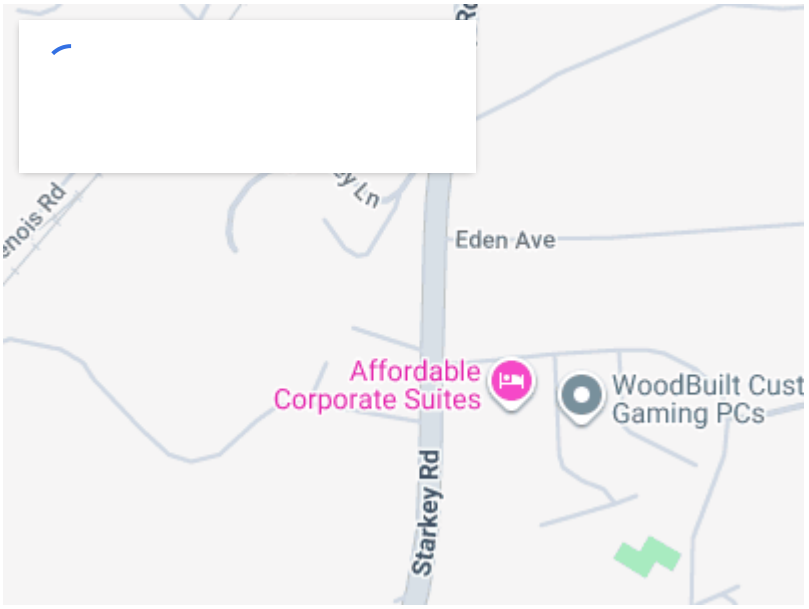


## FAQ About Cleaning Service Roanoke

### How much does a cleaning service cost in Roanoke, VA?

Cost depends on the size of the space, how often you want visits and which tasks you include, so The Happy Housekeepers prices every job individually. Every client starts with a free, no-obligation estimate, so you know exactly what a one-time, weekly, bi-weekly or monthly plan will cost before booking. Call (540) 774-4299 to get a quote for your Roanoke home or business.

### What is included in a standard cleaning service visit?

A standard residential visit from The Happy Housekeepers includes dusting and polishing furniture, vacuuming carpets, mopping hard floors and full kitchen and bathroom cleanups. Window sills, baseboards, blinds and ceiling fans are dusted, trash baskets are emptied and cobwebs are removed as needed. Extra tasks can be added to any plan.

### Is The Happy Housekeepers licensed, bonded and insured?

Yes. The Happy Housekeepers is licensed, bonded and insured, and its employees are bonded and insured through the company itself. That is why many Roanoke clients leave a key and are not home during their cleaning. The

company has also been BBB accredited since 1993 and holds an A+ rating.

## Do I need to be home during my cleaning?

No. Because staff are bonded and insured by the company, most clients in Roanoke, Cave Spring and Salem simply leave a key or door code. Any access instructions, pet notes or rooms to skip are recorded during your free estimate so each visit runs smoothly.

## Does The Happy Housekeepers offer commercial and janitorial cleaning?

Yes. Its Corporate Clean division has served Roanoke businesses since 1986, cleaning executive offices, general offices and medical facilities. Service is available daily, weekly, bi-monthly or monthly, crews are trained by the company and a supervisor is always on call.

## How often should I schedule a cleaning service?

It depends on how your home is used. Busy families with pets in Roanoke County often choose weekly visits, many couples find bi-weekly ideal, and smaller homes do well with a monthly reset. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans and can adjust the schedule as your needs change.

## Do you bring your own cleaning supplies and equipment?

Generally, yes. The Happy Housekeepers supplies the products and equipment needed for each visit, and Corporate Clean supplies all chemicals for commercial clients. If you prefer a particular product, such as a hardwood floor cleaner or stainless steel polish, just ask and the crew will use it.

## Do you provide move-in and move-out cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's specialized services, and the team also works with apartment managers on turnovers and with builders and contractors on final cleans. Inside-oven and refrigerator cleaning, wall and woodwork washing and light fixture cleaning can be added for a thorough handover.

## What areas around Roanoke does The Happy Housekeepers serve?

The company is based at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County and serves the greater Roanoke Valley. That includes Roanoke City, Cave Spring, Salem, Vinton, Hollins and the surrounding parts of Roanoke County.

## How long has The Happy Housekeepers been in business?

The company has served the Roanoke Valley since 1979, when founder Mary Jane Wszolek started cleaning local homes with a promise of satisfaction guaranteed. It added commercial cleaning in 1986 and today is led by President Paula Anderson, still locally owned and operated.

## What forms of payment do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover, which makes paying for recurring or one-time service simple. Your free estimate will set out the price before any work begins, so there are no surprises on cleaning day.

## What happens if I am not happy with my cleaning?

The company has worked on a satisfaction guaranteed basis since 1979. After every first cleaning, the office calls to check how it went and note any changes, and if something was missed, they will make it right. You can reach the team at (540) 774-4299.