So you have booked your first professional house cleaning in Roanoke. Now what? Many first-time customers are not sure whether they should tidy up beforehand, stay home or leave instructions. A little recurring house cleaning service preparation helps the crew focus on cleaning instead of moving clutter, and it helps you get the most from every visit. Here is a practical guide based on how The Happy Housekeepers, a Roanoke Valley company since 1979, approaches a first clean.

Start with the estimate. The company offers free, no-obligation estimates, and that conversation is the perfect time to explain your priorities. If the upstairs bathroom is the problem area or you want extra attention on hardwood floors, say so. You can also ask about specialized services like oven and refrigerator interiors, washing walls and woodwork, cleaning light fixtures or cleaning basements.

Next, pick up the clutter. Crews clean surfaces, so clearing toys, mail, laundry and dishes lets them reach counters, floors and furniture. You do not need to clean before the cleaners come, but a quick pick-up means more of the visit goes toward dusting, vacuuming, mopping and the complete kitchen and bathroom clean-ups that make a house feel fresh.

The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

Think about access and pets. Because employees are bonded and insured by The Happy Housekeepers, you do not have to be home during the visit. Work out entry details with the office in advance and let them know about pets, alarm systems or rooms that should be left alone. Associates are available by phone or email to set this up.

Secure anything fragile or valuable. Even the most careful crew appreciates knowing which items are irreplaceable. Putting away jewelry, important paperwork and delicate heirlooms is simply good practice with any visitor in the home.

After the visit, expect a call. The office follows up by phone after the first cleaning to make sure you are satisfied, and that is the time to mention anything you want done differently next time. Clear feedback early on helps the crew learn your preferences quickly.



Finally, decide on frequency. Some customers stay with one-time visits, while many move to weekly, bi-weekly or monthly plans once they see the difference. The company is licensed, bonded and insured and holds a BBB blue seal.

Ready to get started? Call The Happy Housekeepers at (540) 774-4299 or stop by 5145 Starkey Rd, Roanoke, VA 24018.

The Happy Housekeepers
Address: 5145 Starkey Rd, Roanoke, VA 24018

Phone: (540) 774-4299



FAQ About House Cleaning Roanoke

How much does house cleaning cost in Roanoke, VA?

The cost depends on the size of your home, the number of bathrooms, how often you book and whether you add specialized tasks like oven or basement cleaning. The Happy Housekeepers gives every Roanoke customer a free, no-obligation estimate based on the actual home rather than a flat online price. Call (540) 774-4299 to get yours.

What is included in a standard house cleaning visit?

A standard visit from The Happy Housekeepers includes dusting or polishing furniture, vacuuming carpets, mopping hard surface floors and a complete kitchen and total bathroom clean-up. Window sills, baseboards, blinds and ceiling fans are dusted, waste baskets are emptied and cobwebs are removed where needed.

Do I need to be home during the house cleaning?

No. Employees of The Happy Housekeepers are bonded and insured by the company, so customers across Roanoke, Salem and Cave Spring do not need to be present. Entry details and any special instructions can be arranged with the office ahead of time.

How often should I schedule house cleaning?

Busy families and homes with pets often choose weekly or bi-weekly visits, while smaller households do well with monthly service. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans, and its residential page also mentions semi-weekly, daily and custom schedules.

Is The Happy Housekeepers licensed, bonded and insured?

Yes. The company is licensed, bonded and insured, and it displays a Better Business Bureau blue seal with a BBB profile filed under house cleaning in Roanoke. It has served the Roanoke Valley since 1979.

What is the difference between a standard clean and a deep clean?

A standard clean keeps the home in good shape, while a deep clean adds tasks that build up over months. The Happy Housekeepers offers spring and fall cleanings plus specialized work such as cleaning oven and refrigerator interiors, washing walls and woodwork, cleaning light fixtures and cleaning basements.

Do you offer move-in and move-out house cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's regular services for renters, buyers and sellers in Roanoke and Roanoke County. Empty rooms allow the crew to reach every baseboard, cabinet and closet, and appliance interiors can be added.

What areas does The Happy Housekeepers serve?

The office is at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County. The team serves the City of Roanoke, Cave Spring, Salem, Vinton, Hollins and the wider Roanoke County area.

How long has The Happy Housekeepers been in business?

The company was founded in 1979 by Mary Jane Wszolek, who began providing professional cleaning across the Roanoke Valley with a focus on homes. It is still a locally owned family company and describes her hard-working, reliable and honest approach as its standard today.

What payment methods do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover. That makes it easy for customers who are at work during the visit, or for family members arranging house cleaning for a parent in Roanoke, to pay without being on site.

What happens after my first house cleaning?

After the first cleaning, the office follows up by phone to make sure you are satisfied. Any changes you would like are noted for future visits, and associates are available by phone at (540) 774-4299 or by email whenever questions come up.

Do you clean after renovations or new construction?

Yes. The company offers builder and contractor clean-ups, and customer reviews mention cleaning after floor refinishing and painting. Fine construction dust is removed from floors, sills, baseboards, blinds and fixtures so Roanoke homeowners can enjoy the finished project.