The real test of a cleaning company is not what happens when everything goes right. It is what happens when something goes wrong. A spill before a client meeting, a restroom that needs attention mid-afternoon or a question about last night's visit all need a quick response. The Happy Housekeepers builds that responsiveness into its commercial cleaning service in Roanoke by keeping a supervisor on call at all times.

Support When Something Comes Up

For office managers, that means there is always someone to contact. You are not leaving a voicemail with a crew member who might not see it until next week. You are reaching a supervisor who can answer questions, arrange a fix or adjust instructions for the next visit. The commercial cleaning page states plainly that a supervisor is always on call, and it is one of the reasons local businesses stick with Corporate Clean for years.



Supervision also supports consistency. Corporate Clean employees are trained by the company, and having a supervisor available means standards stay high across every building the team cleans. Tasks such as dusting furniture and horizontal surfaces, vacuuming carpets, mopping hard floors, removing trash, sanitizing bathrooms and phones and dusting window coverings are carried out the same way every time.

The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

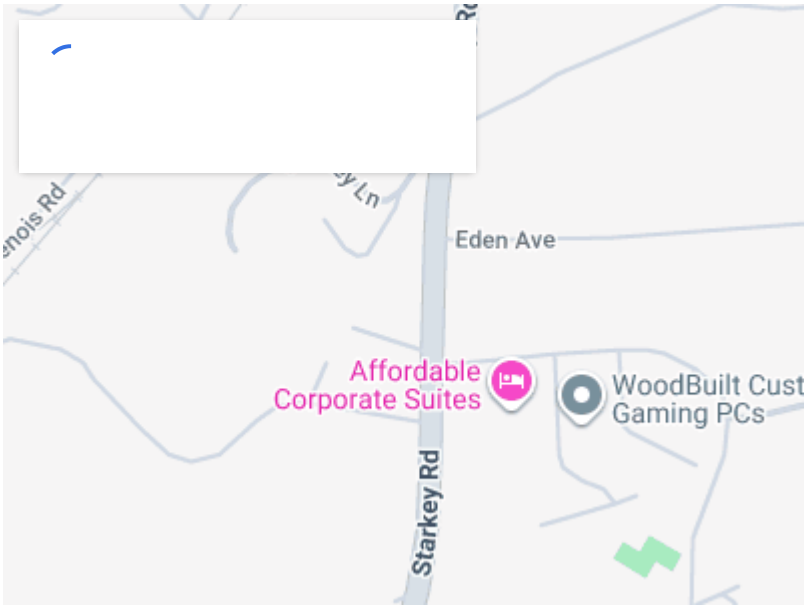
Residential clients benefit from the same approach in a different form. After every first Roanoke janitorial services cleaning, someone from the office calls to make sure you are happy with the results. Customer reviews on the company website frequently mention managers following up personally, which tells you that oversight is part of the culture rather than an afterthought. If something is missed, a quick call gets it handled.

This personal attention has roots going back to 1979, when founder Mary Jane Wszolek started the company with a promise of satisfaction guaranteed. Today the business is led by President Paula Anderson and remains locally owned. It is licensed, bonded and insured and has been BBB accredited since 1993 with an A+ rating, an achievement that depends on resolving problems quickly rather than letting them linger.

Whether you need daily janitorial work for a medical office, weekly service for a small business in Vinton or a recurring home plan in Cave Spring, the same support structure is there. All products and equipment are supplied, schedules are flexible and estimates are always free with no obligation.

To work with a cleaning service that answers when you call, phone (540) 774-4299. The Happy Housekeepers is located at 5145 Starkey Rd, Roanoke, VA 24018, and serves homes and businesses across Roanoke, Salem, Vinton, Hollins and Roanoke County.

The Happy Housekeepers
Address: 5145 Starkey Rd, Roanoke, VA 24018
Phone: (540) 774-4299



FAQ About Cleaning Service Roanoke

How much does a cleaning service cost in Roanoke, VA?

Cost depends on the size of the space, how often you want visits and which tasks you include, so The Happy Housekeepers prices every job individually. Every client starts with a free, no-obligation estimate, so you know exactly what a one-time, weekly, bi-weekly or monthly plan will cost before booking. Call (540) 774-4299 to get a quote for your Roanoke home or business.

What is included in a standard cleaning service visit?

A standard residential visit from The Happy Housekeepers includes dusting and polishing furniture, vacuuming carpets, mopping hard floors and full kitchen and bathroom cleanups. Window sills, baseboards, blinds and ceiling fans are dusted, trash baskets are emptied and cobwebs are removed as needed. Extra tasks can be added to any plan.

Is The Happy Housekeepers licensed, bonded and insured?

Yes. The Happy Housekeepers is licensed, bonded and insured, and its employees are bonded and insured through the company itself. That is why many Roanoke clients leave a key and are not home during their cleaning. The company has also been BBB accredited since 1993 and holds an A+ rating.

Do I need to be home during my cleaning?

No. Because staff are bonded and insured by the company, most clients in Roanoke, Cave Spring and Salem simply leave a key or door code. Any access instructions, pet notes or rooms to skip are recorded during your free estimate so each visit runs smoothly.

Does The Happy Housekeepers offer commercial and janitorial cleaning?

Yes. Its Corporate Clean division has served Roanoke businesses since 1986, cleaning executive offices, general offices and medical facilities. Service is available daily, weekly, bi-monthly or monthly, crews are trained by the company and a supervisor is always on call.

How often should I schedule a cleaning service?

It depends on how your home is used. Busy families with pets in Roanoke County often choose weekly visits, many couples find bi-weekly ideal, and smaller homes do well with a monthly reset. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans and can adjust the schedule as your needs change.

Do you bring your own cleaning supplies and equipment?

Generally, yes. The Happy Housekeepers supplies the products and equipment needed for each visit, and Corporate Clean supplies all chemicals for commercial clients. If you prefer a particular product, such as a hardwood floor cleaner or stainless steel polish, just ask and the crew will use it.

Do you provide move-in and move-out cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's specialized services, and the team also works with apartment managers on turnovers and with builders and contractors on final cleans. Inside-oven and refrigerator cleaning, wall and woodwork washing and light fixture cleaning can be added for a thorough handover.

What areas around Roanoke does The Happy Housekeepers serve?

The company is based at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County and serves the greater Roanoke Valley. That includes Roanoke City, Cave Spring, Salem, Vinton, Hollins and the surrounding parts of Roanoke County.

How long has The Happy Housekeepers been in business?

The company has served the Roanoke Valley since 1979, when founder Mary Jane Wszolek started cleaning local homes with a promise of satisfaction guaranteed. It added commercial cleaning in 1986 and today is led by President Paula Anderson, still locally owned and operated.

What forms of payment do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover, which makes paying for recurring or one-time service simple. Your free estimate will set out the price before any work begins, so there are no surprises on cleaning day.

What happens if I am not happy with my cleaning?

The company has worked on a satisfaction guaranteed basis since 1979. After every first cleaning, the office calls to check how it went and note any changes, and if something was missed, they will make it right. You can reach the team at (540) 774-4299.