Reviews are the closest thing to a test drive when you are choosing a house cleaning company. Before you hand over a key, you want to know what real neighbors have experienced. https://www.hometalk.com/member/263088472/estelle1453317 The Happy Housekeepers, which has cleaned homes in the Roanoke Valley since 1979, hosts a customer reviews page on its website with dozens of testimonials from homeowners, real estate professionals and local businesses.

The words that come up most are telling: professional, punctual, friendly, thorough and reliable. Customers describe crews who show up when expected, work steadily and leave homes looking better than they hoped. Several reviewers mention relationships with the company that have lasted for many years, which is a strong sign of consistent quality.

Reviews also reveal how personal the service can be. Customers name team members such as Paula, Jessica, Rochelle, Brittany, Kaitlynn, Nikki, Christie, Chris and Jenn. One mentions Stan, who handled an estimate and a move-in clean, and another mentions Tony during a walkthrough inspection. When customers remember names, it usually means they had a good experience with real people.

The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

The range of jobs in the reviews shows the company's experience. People describe pre-listing cleans before putting homes on the market, move-in and move-out cleanings, deep cleaning a large home for an elderly parent, recurring weekly and twice-monthly service, post-renovation cleanups after floor refinishing and painting and spring and holiday cleanings.

Newcomers to the area appear frequently, including people who moved from Atlanta and others who had recently relocated to Roanoke. For someone new in town, finding a trustworthy company quickly is a big relief, and those reviews describe exactly that.



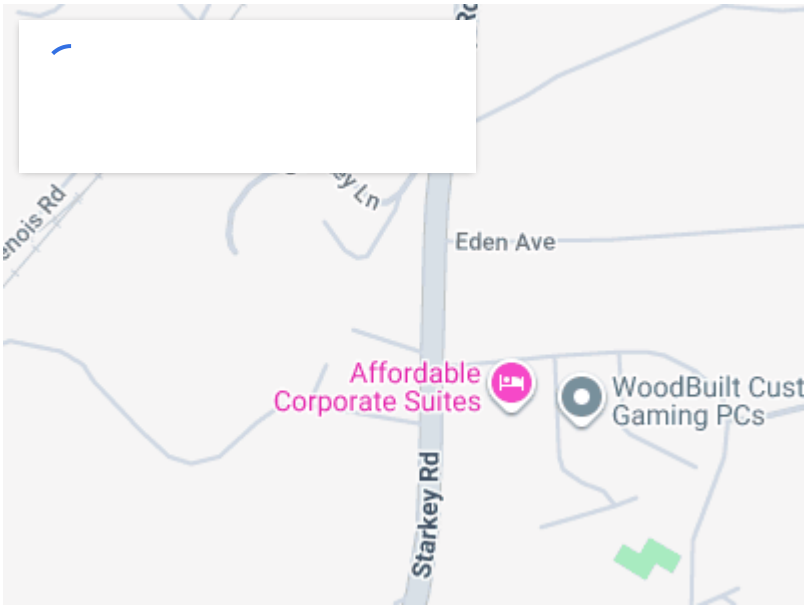
Business clients weigh in too. An office customer praises the company's cleaning, and a local real estate group notes that it refers both residential and commercial clients. One reviewer also points out the Better Business Bureau seal as part of what made them confident in the company.

The Happy Housekeepers backs up that reputation by being licensed, bonded and insured, with staff bonded and insured by the business. The office follows up by phone after the first visit, and estimates are free with no obligation.

Reading through the testimonials, one theme stands out above the rest: trust. Many reviewers mention that they are comfortable leaving the crew in their homes while they are at work, and several have kept the same company through moves, renovations, new babies and growing families. That kind of loyalty is not won with a single great clean. It is earned visit after visit, which is exactly how a family company lasts more than four decades.

See why so many Roanoke Valley customers keep coming back. Call The Happy Housekeepers at (540) 774-4299 or visit 5145 Starkey Rd, Roanoke, VA 24018.

The Happy Housekeepers
Address: 5145 Starkey Rd, Roanoke, VA 24018
Phone: (540) 774-4299



FAQ About House Cleaning Roanoke

How much does house cleaning cost in Roanoke, VA?

The cost depends on the size of your home, the number of bathrooms, how often you book and whether you add specialized tasks like oven or basement cleaning. The Happy Housekeepers gives every Roanoke customer a free, no-obligation estimate based on the actual home rather than a flat online price. Call (540) 774-4299 to get yours.

What is included in a standard house cleaning visit?

A standard visit from The Happy Housekeepers includes dusting or polishing furniture, vacuuming carpets, mopping hard surface floors and a complete kitchen and total bathroom clean-up. Window sills, baseboards, blinds and ceiling fans are dusted, waste baskets are emptied and cobwebs are removed where needed.

Do I need to be home during the house cleaning?

No. Employees of The Happy Housekeepers are bonded and insured by the company, so customers across Roanoke, Salem and Cave Spring do not need to be present. Entry details and any special instructions can be arranged with the office ahead of time.

How often should I schedule house cleaning?

Busy families and homes with pets often choose weekly or bi-weekly visits, while smaller households do well with monthly service. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans, and its residential page also mentions semi-weekly, daily and custom schedules.

Is The Happy Housekeepers licensed, bonded and insured?

Yes. The company is licensed, bonded and insured, and it displays a Better Business Bureau blue seal with a BBB profile filed under house cleaning in Roanoke. It has served the Roanoke Valley since 1979.

What is the difference between a standard clean and a deep clean?

A standard clean keeps the home in good shape, while a deep clean adds tasks that build up over months. The Happy Housekeepers offers spring and fall cleanings plus specialized work such as cleaning oven and refrigerator interiors, washing walls and woodwork, cleaning light fixtures and cleaning basements.

Do you offer move-in and move-out house cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's regular services for renters, buyers and sellers in Roanoke and Roanoke County. Empty rooms allow the crew to reach every baseboard, cabinet and closet, and appliance interiors can be added.

What areas does The Happy Housekeepers serve?

The office is at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County. The team serves the City of Roanoke, Cave Spring, Salem, Vinton, Hollins and the wider Roanoke County area.

How long has The Happy Housekeepers been in business?

The company was founded in 1979 by Mary Jane Wszolek, who began providing professional cleaning across the Roanoke Valley with a focus on homes. It is still a locally owned family company and describes her hard-working, reliable and honest approach as its standard today.

What payment methods do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover. That makes it easy for customers who are at work during the visit, or for family members arranging house cleaning for a parent in Roanoke, to pay without being on site.

What happens after my first house cleaning?

After the first cleaning, the office follows up by phone to make sure you are satisfied. Any changes you would like are noted for future visits, and associates are available by phone at (540) 774-4299 or by email whenever questions come up.

Do you clean after renovations or new construction?

Yes. The company offers builder and contractor clean-ups, and customer reviews mention cleaning after floor refinishing and painting. Fine construction dust is removed from floors, sills, baseboards, blinds and fixtures so Roanoke homeowners can enjoy the finished project.